

Alberta Netcare Portal – Enhancements Release

This document outlines Alberta Netcare Portal changes available in Production on
April 21, 2022

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Alberta Netcare Portal Enhancements

1. *Connect Care Deceased Note Type Retired*

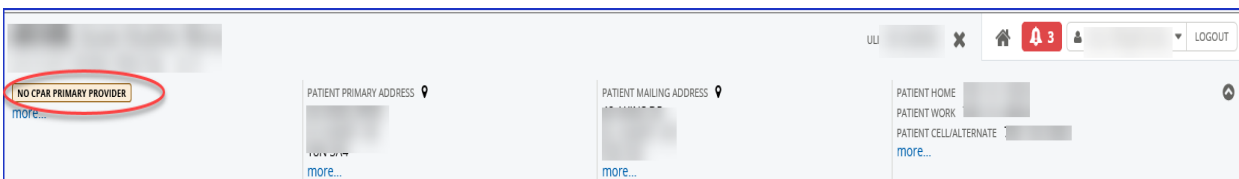
Description:	The 'Deceased' Note Type has been decommissioned within Connect Care.
Details:	The "Deceased note type is no longer available when generating new notes within Connect Care. The appropriate workflow for documenting a patient who is deceased will be to use a Discharge Summary note type which will display in the Discharge/Transfer Summaries folder within Netcare.

2. *Display Primary Provider from CPAR (Central Patient Attachment Registry)*

Description:	The banner within a patient record will display the patient's primary provider(s) if a relationship exists in the CPAR registry.
Details:	<p>The change made in Netcare to accommodate the primary provider information in the patient context is as follows:</p> <ul style="list-style-type: none"> A new section to display provider information was added to the left side of the patient header below the patient's Date of Birth. Patient Primary Address has been moved to the right. <p>NOTE: Any ANP user role that has access to view demographics can see the CPAR primary provider information, if it is available.</p> <p>Additional Resources:</p> <p>Frequently Asked Questions For Alberta Netcare Portal (ANP) Users – Display of CPAR Primary Provider in ANP</p> <p>Frequently Asked Questions For CPAR Participants – Display of CPAR Primary Provider in Alberta Netcare Portal (ANP)</p>

If a relationship does not exist in CPAR, "No CPAR Primary Provider" will display.

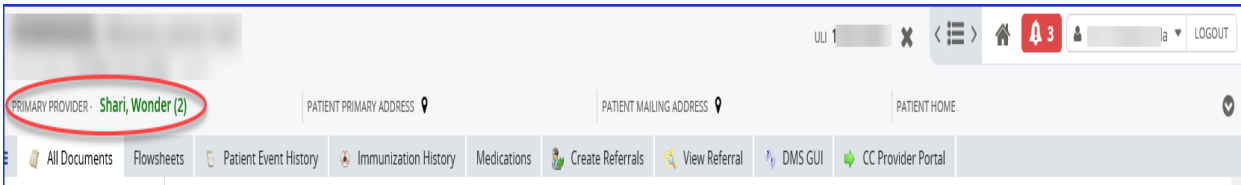
After scenario - no primary provider:



If there is one or more primary provider relationship in CPAR, the following details will display **before** clicking on the dropdown arrow or first line:

- Provider Last Name, Provider First Name, (count of primary providers)

After scenario - with one or more primary providers:



If there is one or more primary providers listed in CPAR, the provider that was last confirmed in the clinic EMR is displayed at the top of the list.

The following additional details will display **after** clicking on the dropdown arrow or first line:

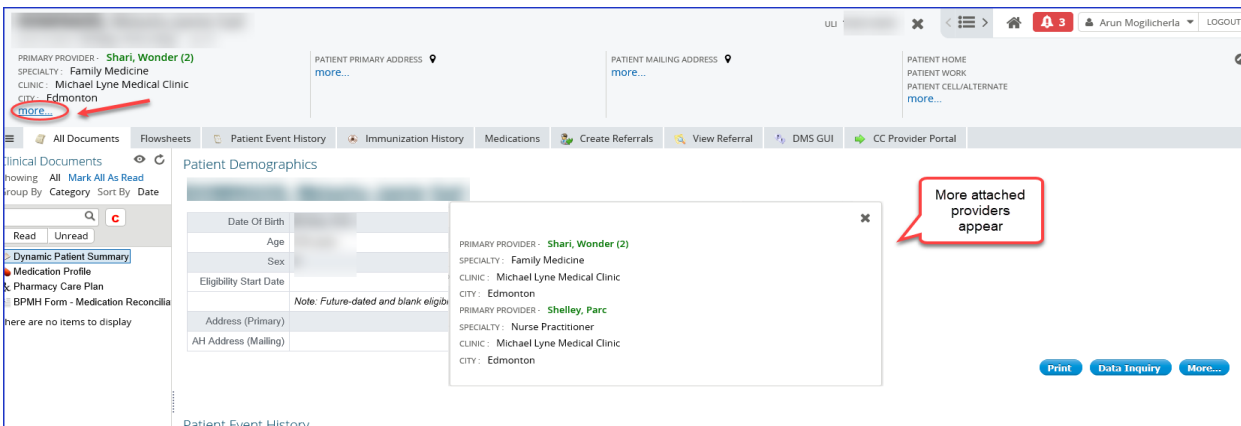
- Specialty
- Clinic
- City

After scenario - when drop down arrow or first line is clicked:



Additional providers will be displayed when the "more..." button is clicked.

After scenario - when "more..." is clicked:




CPAR Definitions:

Primary Provider - The provider(s) mainly responsible for providing comprehensive primary health care longitudinally over time to a panel of patients.

Attachment - An attachment is the expression of a continuous and longitudinal relationship between patients and their primary provider(s).

Panel - The set of patients attached to a specific primary provider.

Known Issues

1. <i>Primary Provider Appears to be Duplicated</i>	
Description:	In rare cases, the same primary provider information appears to be displayed twice.
Details:	<p>This situation occurs when one or more clinics have the same name in CPAR. Updates for clinic which display the same name are expected in the near future.</p>  <p>The screenshot shows a list of providers with the following details:</p> <ul style="list-style-type: none"> PRIMARY PROVIDER - Unuafé, Rose (4) SPECIALTY: General Practitioner CLINIC: Ebenezar Medical & Walk-In Clinic CITY: Red Deer PRIMARY PROVIDER - Unuafé, Rose SPECIALTY: General Practitioner CLINIC: Ebenezar Medical & Walk-In Clinic CITY: Red Deer PRIMARY PROVIDER - Odendaal, Morne SPECIALTY: Family Medicine CLINIC: Clearview Medical & Walk In Clinic CITY: Red Deer PRIMARY PROVIDER - Odendaal, Morne SPECIALTY: Family Medicine CLINIC: Taylor North Medical & Walk-In Clinic CITY: Red Deer
2. <i>Primary Provider Remains in View after Removal from Panel</i>	
Description:	Terminated providers still display as an attached provider when patient is accessed through favorites or worklists
Details:	<p>When a patient is accessed via favorites or worklists the terminated providers name will still appear; however, directly searching for a patient correctly displays the terminated panel with "No CPAR Primary Provider" as expected.</p> <p>NOTE:</p> <p>Updates such as adding new providers to the panel are displayed as expected when accessed via favorites and directly through search.</p>