

Alberta Netcare Portal – Enhancements Release 7.1
eReferral Release 3.6
[Learning Centre - eReferral](#)

This document outlines Alberta Netcare Portal changes available in Production on
June 19, 2020.

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Alberta Netcare Portal Enhancements

1. Connect Care – Communications (letters)

Description: The Communications functionality within Connect Care has been updated to send letters to Netcare based on four specific templates built within Connect Care.

Details: During go live preparations for Connect Care it was determined that provider Communications functionality in Connect Care would not send letters to Netcare. Connect Care has added new functionality to allow the following 4 letter templates to be sent to Netcare. Additional templates will be added in the near future.

Consultations Folder:

The following three Connect Care consult templates have been created, which will file into the ANP Consultations folder:

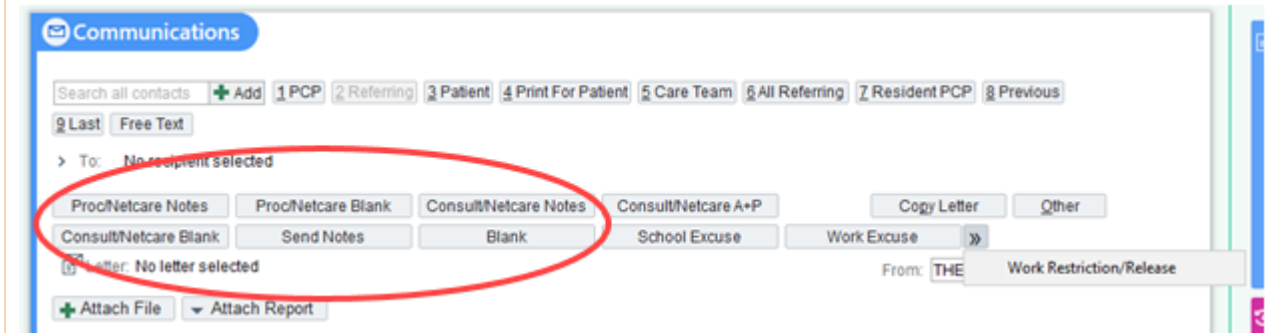
- Consult/Netcare Notes
- Consult/Netcare A/P
- Consult/Netcare Blank

Operative/Procedure/Investig'n Folder:

The "AHS Colposcopy Results Letter" will file to the ANP Operative/Procedure/Investig'n folder.

***NOTE:** Letters prior to June 19, 2020 will not be available in Netcare.

Templates as available within the Communications functionality in Connect Care.

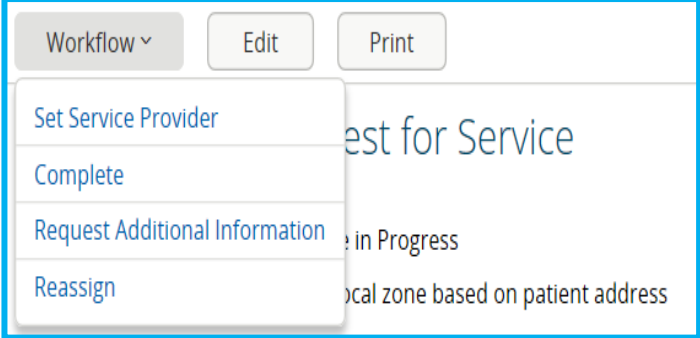


2. Lab Results Moved to Pathology and Toxicology Folders

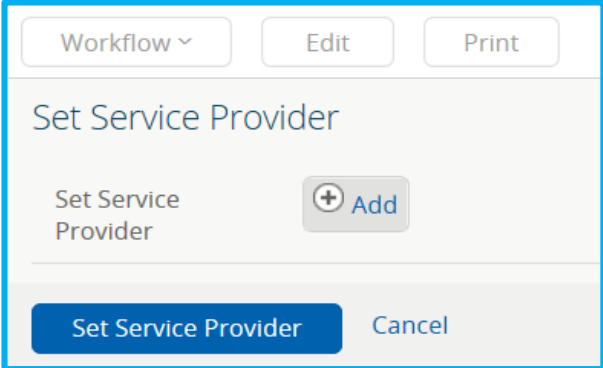
Description:	Since November 3, 2019 some lab results from Connect Care were filing to folders that did not align with user expectations.
Details:	<p>As of June 18, 2020, the following results will display in the appropriate folders.</p> <p>Moved from Chemistry to Toxicology Folder:</p> <ul style="list-style-type: none">• Urine General Toxicology Panel• Urine Opioid Dependency Panel <p>Moved from Hematology to Pathology Folder:</p> <ul style="list-style-type: none">• Flow Cytometry, Leukemia/Lymphoma Immunophenotyping (Leuk/Loma)• Bone Marrow Differential

eReferral Enhancements

1. Adding Reassign workflow to Advice Request (AR):

Description:	This new functionality will enable referring providers to re-assign from facility to facility within a specialty using Advice Request (AR).
Details:	

2. Consult Request “Set Provider” Workflow:

Description:	Consult Request Set Provider has been changed to a popup window.
Details:	<p>This feature will refine the Set Provider search results by returning only ACTIVE providers who are currently responding to referrals. Providers who are INACTIVE in Health Services Catalogue (HSC) (example: moved out of province, retired, etc.) or those who are temporarily INACTIVE (example: on vacation) will not be displayed in the search results. It applies to the below Dashboards:</p> <ul style="list-style-type: none"> • Triage • My Assigned Referrals 

eReferral Consult Request Specialties

New Reasons for Referral Added to Internal Med – Adult Gastroenterology

Description:	Six (6) new Reasons For Referral (RFR) will be added to eReferral Consult Request for Internal Med – Adult Gastroenterology. Consult Requests are requests for an in-person appointment with a specialist.
Details:	<p>These new Reasons for Referral (RFR) will be offered at the Single Hub Access Referral Program (SHARP) – Adult GI facility in the Edmonton Zone only.</p> <p>The Reason For Referrals (RFR) are:</p> <ul style="list-style-type: none"> • Celiac disease (suspected or refractory symptoms) • Dyspepsia • Gastroesophageal reflux disease (GERD) • Helicobacter pylori (H. pylori) infection • Endoscopy for iron deficiency anemia • Hepatitis C

eReferral Advice Request Specialties

New Specialty Added to eReferral Advice Request

Description:	One new specialty will be added to eReferral Advice Request. Advice Request allows physicians and clinical support staff to submit non-urgent questions to a specialist and receive a response within five calendar days.
Details:	<p>Internal Med - Geriatric Medicine - Calgary Zone:</p> <p>Internal Med - Geriatric Medicine - provides health care services which look after medical conditions in older people and focuses on the unique problems of people in late life, including Frailty, Dementia, Impaired memory, Delirium, Falls, Inappropriate drug use and Incontinence.</p>