

December 3, 2020

December 2020 eReferral Advice Request Updates

On December 3, 2020, Calgary Zone Neurology added *Stroke management issue* as a new Advice Request reason for referral.

In addition, Internal Med – Infectious Disease– STI was added to eReferral Advice Request province-wide. Providers can submit non-urgent questions about STI-related issues and receive a response from a Clinical Development Nurse within five calendar days. Common STI-related topics you can submit an Advice Request for are:

- Syphilis
- Gonorrhoea
- Chlamydia/Lymphogranuloma Venereum (LGV)
- Non-gonococcal Urethritis
- Mucopurulent Cervicitis
- STI/HIV testing
- STI treatment
- STI/HIV partner notification
- STI medication replacement
- STI reporting requirements

Quick references and e-training videos on how to submit an Advice and Consult Request are available [online](#). A list of specialties and their reasons for referral can be found [here](#). For training support, please contact the eHealth Netcare Support Services team at 1-855-643-8649 or email ehhealthsupport@cgi.com

eReferral Evaluation Report – Coming Soon!

The eReferral Evaluation Report, which reports on the usage, evaluation and engagement activities between October 1, 2019 and September 30, 2020, will be released later this month. Stay tuned for these exciting details.



Reasons for Referral

For a current list of the Advice & Consult Request reasons for referral, go [online](#)



Training & Support

Need eReferral help? Contact eHealth Netcare Support Services at 1-855-643-8649 or email ehhealthsupport@cgi.com

For quick references, visit the [Alberta Netcare Learning Centre](#)



More Information

For more information about eReferral, visit us [online](#)



Get in Touch

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For inquiries or questions, email access.ereferral@ahs.ca or call 1-888-733-3755