eReferral

NEWS & UPDATES
February 24, 2022

Long COVID-19 added to Alberta Netcare eReferral Consult Request

On February 24, 2022, one new reason for referral and three new facilities were added to Alberta Netcare eReferral Consult Request for Long COVID-19.

Physicians and clinical support staff in the Calgary, South and Central (in and south of Red Deer Highway 11/12) Zones can submit eReferral Consult Requests using the *Long COVID-19* reason for referral. The following facilities were also added under the Internal Med – Pulmonary Med specialty:

- Central Triage Long COVID Interprof Outpatient Prog – South AB
- RGH - Long COVID Interprofessional Outpatient Program
- PLC - Long COVID Interprofessional Outpatient Program

Important Note: If you are making a referral for Long COVID-19, please submit the referral to the *Central Triage Long COVID Interprof Outpatient Prog – South Alberta* facility so it can be triaged appropriately.

To submit a Consult Request, review the quick references online. For additional training support, please contact the eHealth Netcare Support Services team at 1-855-643-8649 or email ehealthsupport@cgi.com.

Need eReferral Training Support?
Contact the eHealth Netcare Support Services team at 1-855-643-8649 (Monday – Friday; 8:15 a.m. – 4:30 p.m.) or email ehealthsupport@cgi.com

Training resources at your fingertips!
For quick reference guides on how to submit eReferral Advice and Consult Requests, go online.

Other eReferral inquiries?
Call 1-888-733-3755 (Monday – Friday) or email access.ereferral@ahs.ca

Alberta **Netcare**
ELECTRONIC HEALTH RECORD

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Access Improvement