Alberta Netcare Portal – Enhancements

Netcare Release 11.1

[Learning Centre - eReferral](#)

This document outlines Alberta Netcare Portal changes available in Production on June 27, 2024

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Connect Care to Netcare Launch Enhancement

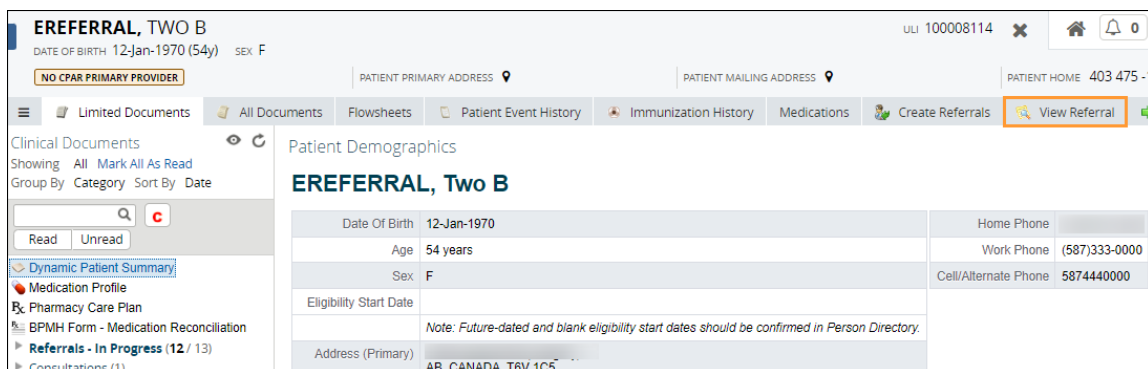## *1. Full Netcare permissions enabled upon launch from Connect Care*

Description:	**Clicking the Launch Netcare button from the Connect Care Storyboard or Main Toolbar launches Netcare with a user's full permissions instead of standard restricted permissions.**
Details:	Launching from Connect Care enables the user to navigate Netcare within their full permissions instead of being restricted to the Patient Record open upon launch. Available navigation is the same as when the user logs into Netcare directly.

Connect Care – Netcare Launch remains as-is:

Netcare - all Tabs and Patient Search are available:

Known Issue

1. Auto-close of open Netcare Patient Record

Description:	**Launching Netcare a second time from a second Connect Care Patient Record closes the first patient record in Netcare**
Details:	Save all work in Netcare before navigating to a new patient in Connect Care. Netcare will display the following warning if the user navigates away from the patient accessed via Connect Care: "You have navigated away from the patient currently open in your EMR. Click Return to the patient opened in your EMR". To clear the warning, click Return to the patient opened in your EMR or click Search for a Patient to find the patient.