Alberta Netcare Portal – Release 12.0 and eReferral Release 5.2

This document outlines Alberta Netcare Portal changes available on November 22, 2024

Contents

What's New

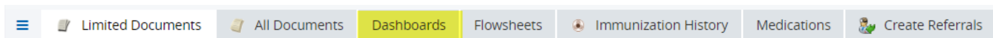
Patient Event History dashboard moved from Context Menu to under Dashboards Tab

Description: **Patient Event History dashboard has moved under a new tab called Dashboards where the new Patient Quick View dashboard can also be accessed.**

Details:

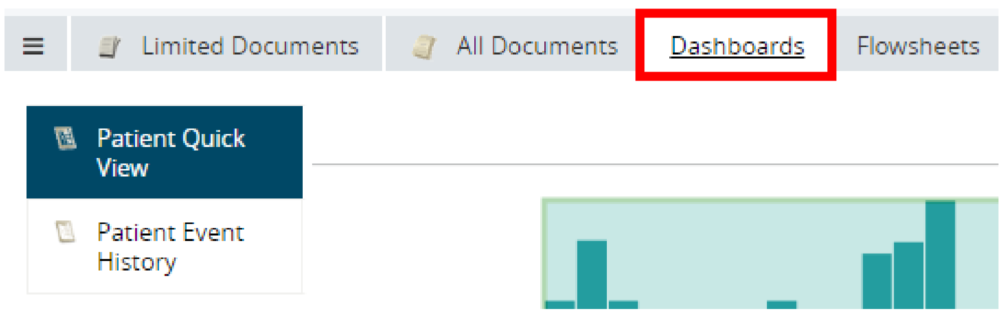
Before:

After:



The Dashboards tab displays two access points:

- **Patient Quick View (selected by default); and**
- **Patient Event History.**



Dashboards Tab with new Functionality: Patient Quick View

Description: **A Dashboards tab has been added, providing access to the new Patient Quick View dashboard and existing Patient Event History dashboard.**

Details:

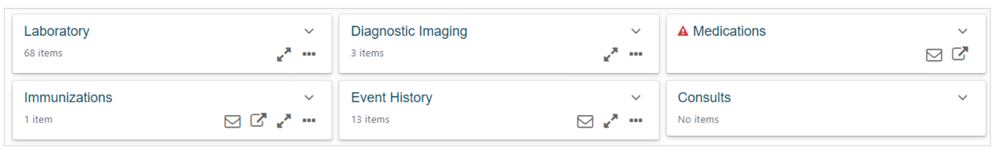
Patient Quick View dashboard

Patient Quick View dashboard consolidates the latest patient health information into a single, user-customizable view.

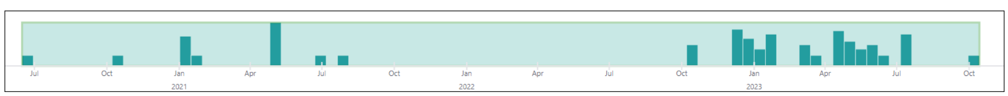
Patient data is organized into 6 panels under Patient Quick View:

- Laboratory
- Immunizations
- Diagnostic Imaging
- Event History
- Medications
- Consults

Each panel can be individually selected and expanded for more details



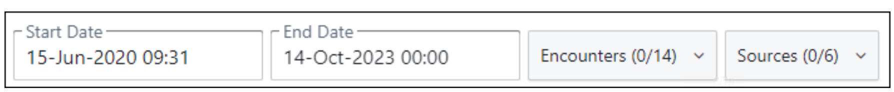
Timeline



By default, the timeline in the Patient Quick View dashboard displays up to one year of data. It can show a maximum of five years of historical data, or less if the patient's history is shorter.

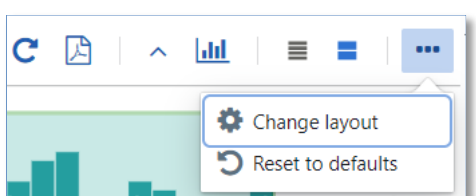
Drag a mouse across the timeline to select the desired timeframe.

Filters manually entered:

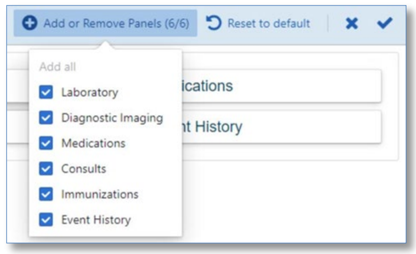


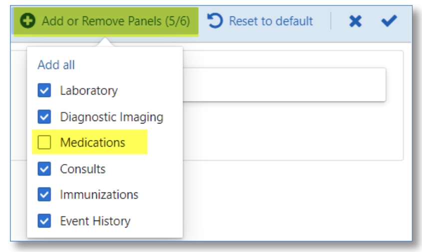
- *Timeframe* – Start Date and End Date
- *Encounters* - The dropdown menu lists all encounter IDs for records that fall within the timeframe selected in the timeline.
- *Sources* - Select a source location to filter for all applicable records.

Patient Quick View dashboard can be customized with available options:

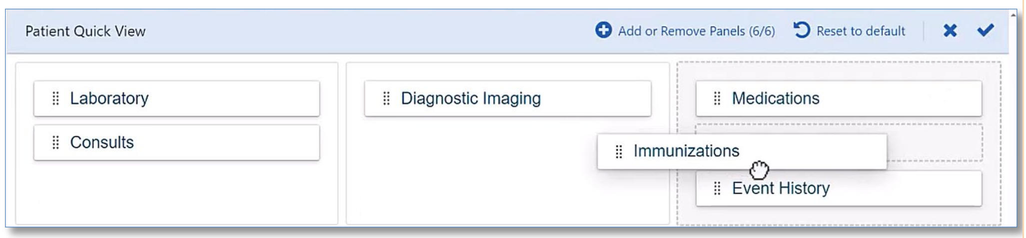


- Change layout: Display all six panels or select panels of your choice by clicking on a panel name in the drop down menu to select or de-select the panel.

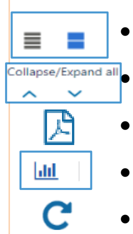




- Re-arrange panels by dragging them to the desired position, and confirm changes by selecting ✔. The new panel setting stays until you decide to re-arrange again or reset to default ↺.



Additional features include:

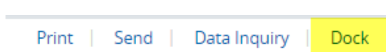


- Change panel's view mode between Comfortable and Compact view,
- Collapse or Expand all panels within the view,
- Save as PDF to create a printable copy of dashboard content,
- Hide/Show Timeline, and
- Reload dashboard to reload data for all panels and data displayed within the current filter.

Netcare Docked Windows

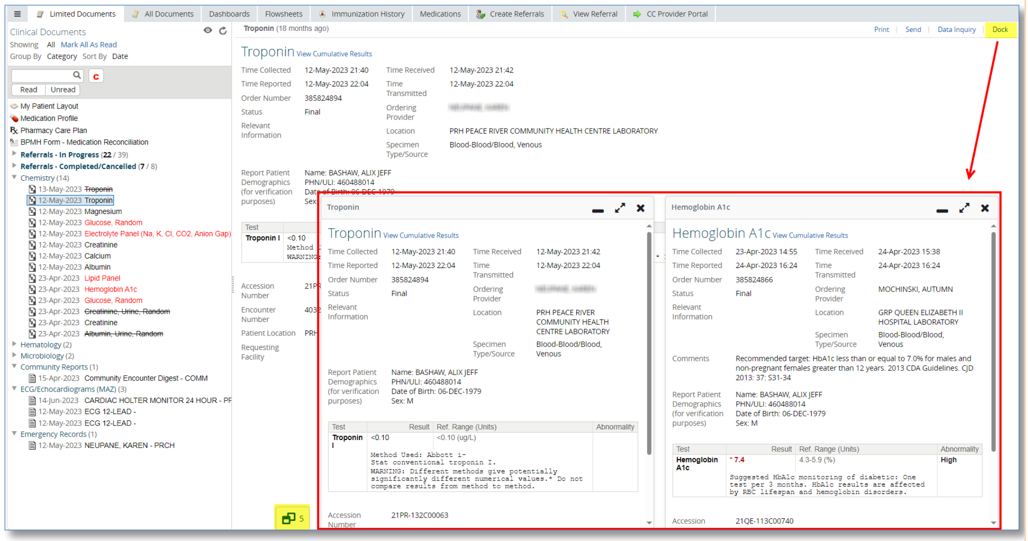
Description: **A new "Dock" tab provides Netcare Portal users the ability to view multiple lab results or other documents at the same time using the new docked windows feature.**

Details: **"Dock" window:**

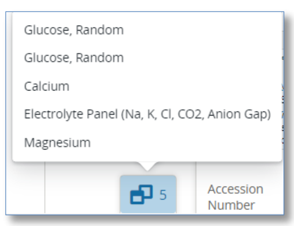


Using 'Dock' tab lab results and other documents, e.g., consult reports, on the Clinical Document Viewer (CDV) Tree can be opened in docked windows, allowing users to view and compare multiple lab results or other documents side by side at once.

Start by selecting a document from the Clinical Documents folder of your choice, and click “Dock” to open that document in a docked window; then select another document from the same or another folder and click ”Dock”, it opens the documents side by side as docked windows.



When more than two documents are selected, they show at the bottom as ‘Overflowed docked windows’ with the listed documents to select and display again:



What's Changed

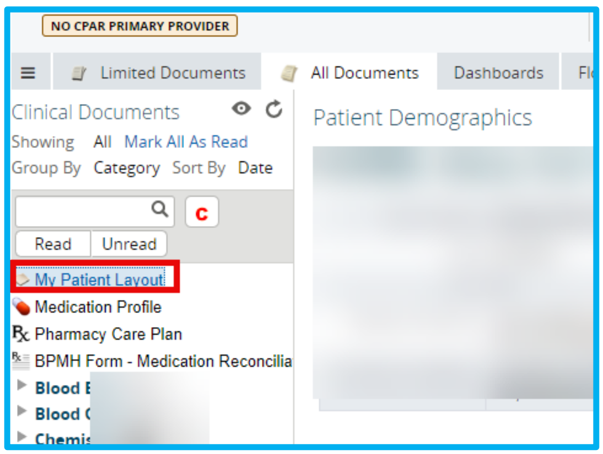
Modifications within the Netcare Portal CDV Tree

Description: **These enhancements will improve the functionality within the Netcare Portal Clinical Document Viewer (CDV) Tree.**

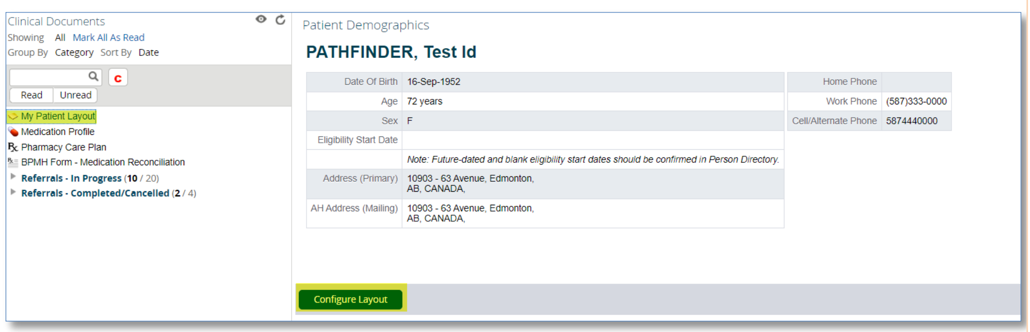
Details:

1. "Dynamic Patient Summary" folder renamed to "My Patient Layout"

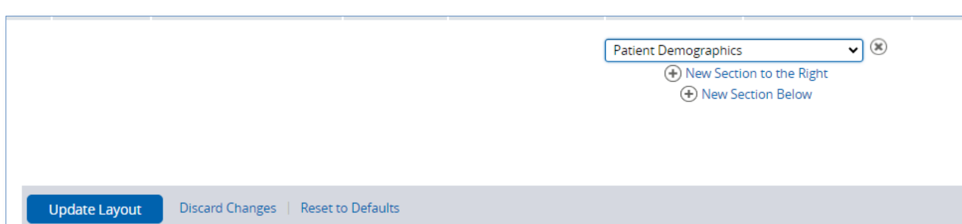
The "Dynamic Patient Summary" access point has been renamed to "My Patient Layout" without any changes in functionality. This change was done to avoid confusion with the forthcoming Patient Summary reports.



My Patient Layout continues to be a configurable layout that offers options for the default layout of the landing page when viewing patient record:



Configure layout of the default page by selecting options from the drop-down list:



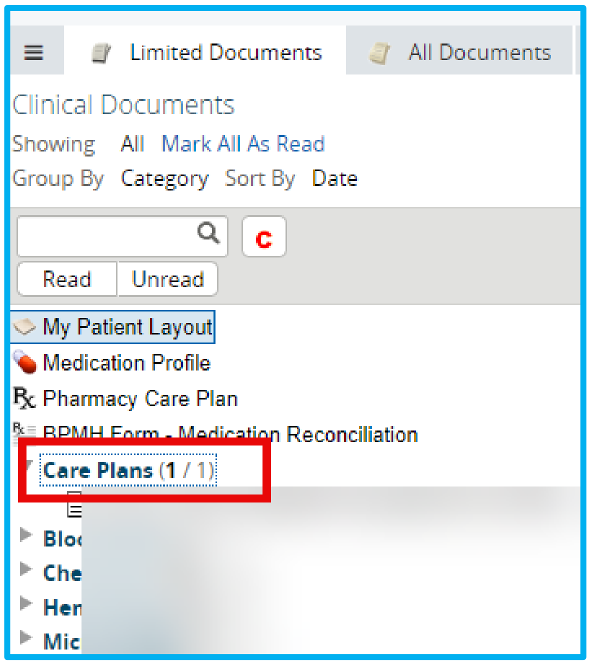
The default layout shows Patient Demographics and Audit Warning, which can be customized at any time.

After making selections click "Update Layout". The new layout will be applied to all patient records you access until you change it again.

Details:

2. "Care Plan for ED" folder renamed to "Care Plans"

The "Care Plan for ED" folder has been renamed " Care Plans" and moved to the upper part of the CDV Tree. This change is necessary because other care plans will be added to the folder.



Details:

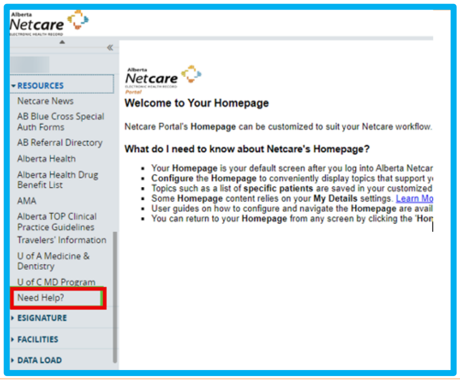
3. Blood Pressure Monitor reports moved to the OPI folder in Netcare

All new and historical Ambulatory Blood Pressure Monitor(ABMP) reports will now be displayed in the "Operative/Procedure/Investigation (OPI)" folder in the Clinical Document Viewer (CDV) Tree.

The Ambulatory Blood Pressure Monitor (ABPM) reports were in different folders in Netcare based on the source system, and all ABPM reports are now in the "Operative/Procedure/Investigation (OPI)" folder. This will ensure a consistent naming convention and easy access to the information.

Details:

4. Added "Need Help?" under "RESOURCES" folder

	"Need Help?" link has been added under Resources and provides a list of the service support contacts you can access for assistance. 

eReferral Enhancements

New Statuses/Worklists/Notifications

1. New Request Status and Worklist	
Description:	**A status of 'New Request' displays on all newly submitted Referrals (Referrals only).**
Details:	This does not apply to eConsult. There is no reason associated with the status of 'New Request,' reason is null. On My Referrals Dashboard, referrals with a status of 'New Request' display on the existing In Progress Worklist. On the My Assigned Referrals Dashboard and Triage Dashboards they display on a new Worklist called 'New Requests.' The status of 'New Request' sends the following Provider Email Notifications: 1. eReferral Receiver – Referral: New Request 2. eReferral Referrer – Referral: New Request 3. eReferral Triage – Referral: New Request The application of the new status is not retroactive. Only new referrals submitted after implementation have the status of 'New Request' applied.

2. *Redirected Worklist*	
Description:	**Referrals with a status of 'Redirected' display on the Redirected Worklist.**
Details:	On the My Assigned Referrals Dashboard and Triage Dashboard, Referrals and eConsults with a status of 'Redirected' display on a new Worklist called 'Redirected.' On the My Referrals Dashboard, Redirected Referrals display on the 'In Progress' Worklist as per current state (no change).

Referral Workflow Action Forms

1. Respond with Advice WF Action Form	
Description:	**Add a date/calendar field to Respond with Advice WF Action Forms for Referrals and eConsults.**
Details:	A new date field 'Response Date' has been added to Respond with Advice WF Action Forms on Referrals and eConsults. 1. New date field is nonmandatory. 2. Value in the date field automatically defaults to today's date unless changed by the user. 3. By design, the user cannot input a future date into the field. 4. Calendar in the date field can be backdated to previous years.

2. Decline WF Action Form	
Description:	**Add a date/calendar field to the Decline WF Action Form.**
Details:	A new date field 'Decline Date' has been added to the Decline WF Action Form. 1. New date field is nonmandatory. 2. Value in the date field automatically defaults to today's date unless changed by the user. 3. By design, the user cannot input a future date into the field. 4. Calendar in the date field can be backdated to previous years.

3. Cancel WF Action Form	
Description:	**Add a calendar field to the Cancel WF Action Form.**
Details:	A new date field 'Cancel Date' has been added to the Cancel WF Action Form. 1. New date field is nonmandatory. 2. Value in the date field automatically defaults to today's date unless changed by the user. 3. By design, the user cannot input a future date into the field. 4. Calendar in the date field can be backdated to previous years.

4. *Start Clerical Triage WF Action Form*

Description:	**A new Workflow Action Form called 'Start Clerical Triage' is added**
Details:	The 'Start Clerical Triage' Workflow Action Form displays on the Workflow Bar for Referrals (not eConsults) for users with the following Permissions Groups: • Triage Referrals • Receiving Provider Referrals • Receiving Provider Referrals on Behalf of The WF Action displays on the Intake Menu in alphabetical order. The WF Action does not open a WF Form. Clicking on the Action automatically changes the status of the Referral to: 'Clerical Triage in Progress'

5. *Set External Triage Site WF Action Form*

Description:	**A new Workflow Action form called 'Set External Triage Site' is added.**
Details:	The 'Set External Triage Site' WF Action Form displays on the Workflow Bar for Referrals (not eConsults) for users with the following Permissions Groups: 1. Triage Referrals 2. Receiving Provider Referrals 3. Receiving Provider Referrals on Behalf of The WF Action displays on the Intake Menu in alphabetical order. The new 'Set External Triage Site' WF Action Form replicates the functionality on the current state 'Complete Clerical Triage' WF Action Form. All functionality is removed from the 'Complete Clerical Triage' WF Action Form and clicking 'Complete Clerical Triage' automatically changes the referral status to 'Waiting for Clinical Triage.'

Referral File Sizes

1. Referral Attachments	
Description:	**Adjust sizes of file attachments on referrals.**
Details:	The following adjustments have been made to allowable file sizes on referrals: • The maximum size of a single file that can be uploaded to a referral has been adjusted from 100MB to 30MB. • The maximum size of all files that can be uploaded to a referral has been adjusted from 300MB to 150MB.