



## NEWS & UPDATES

January 11, 2024

### Family Medicine – Menopause symptom Advice Request reason for referral expanded to all Zones

On January 11, 2024, *Family Medicine – Menopause symptom* expanded to all Zones as an Advice Request reason for referral. North, Central, Calgary and South Zones now join Edmonton Zone in offering this reason for referral.

eReferral Advice Requests are non-urgent questions answered by a specialist within five calendar days. In many cases, an Advice Request is all you need to manage your patient's care in the community.

For eReferral support, please go [online](#). If you have any questions, email [ehealthsupport@cqi.com](mailto:ehealthsupport@cqi.com) or call 1-855-643-8649.

#### Need eReferral Training Support?

Contact the eHealth Services team at 1-855-643-8649 (Monday – Friday; 8:15 a.m. – 4:30 p.m.) or email [ehealthsupport@cqi.com](mailto:ehealthsupport@cqi.com)

#### Training resources at your fingertips!

For quick reference guides on how to submit eReferral Advice and Consult Requests, go [online](#).

#### Other eReferral inquiries?

Leave a message at: 1-888-733-3755 or email [access.ereferral@ahs.ca](mailto:access.ereferral@ahs.ca)