

## Improved functionality coming June 28

On Friday, June 28, 2024, Netcare eReferral will see a significant upgrade. Referring, receiving, and triage users will find improved functionality and a modernized user interface.

### What's changing?

- Request Type names will adhere to the Canada Health Infoway naming standard: *Advice Requests* will become *eConsults*, and *Consult Requests* will become *Referrals*.
- User interface will be modernized to:
  - Display at-a-glance referral information in a new expandable section at the top of screen.
  - Display *Activity*, *Linked Referrals* and *Attachments* on new sidebar section at the right of screen.
  - Display workflow categories on redesigned Workflow Bar with smaller drop-down menus.
  - Display workflow actions immediately upon submission of new referral.
- Receiving and Triage users will be able to:
  - Change the *Referral Reason* and/or the *Specialty* without needing to create a new referral.
  - Redirect an existing referral to a different location/facility.
  - Link referrals, delete notes, and add attachments as necessary.
- Referring users will be able to:
  - Submit referrals to the FAST (Facilitated Access to Specialized Treatment) central access and intake program using a simplified search function.
  - Select the patient's preferred provider and location rather than the next available provider.
- New eReferral website and Quick Reference Guides coming soon. [See early preview.](#)

### Find training

Referring providers can register for webinars on the [Alberta Netcare Learning Centre](#).

Receiving and Triage users can request training at [access.ereferral@ahs.ca](mailto:access.ereferral@ahs.ca).

### Sign up for eReferral updates

Stay informed about eReferral via email. Signing up is easy: log into Netcare, select *My Details* on the left side menu, enter your preferred email address in the *Notification email address* field, and click the *Update Preferences* button to save your changes.

<b>eReferral Training Support</b>  1-855-643-8649 <a href="mailto:eHealthProviderSupport@gov.ab.ca">eHealthProviderSupport@gov.ab.ca</a> Mon to Fri, 8:15 a.m. – 4:30 p.m.	<b>Training Resources</b>  Quick reference guides are available <a href="#">online</a> .	<b>General eReferral Inquiries</b>  <a href="mailto:access.ereferral@ahs.ca">access.ereferral@ahs.ca</a>
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