

# **eReferral Quick Reference**

How to Access Referrals from the Clinical Document Viewer (CDV) Tree

### **Accessing Referrals**

The Alberta Netcare Portal Clinical Document Viewer (CDV Tree) has two folders for eReferral activity:

- Referrals In Progress
- Referrals Completed/Cancelled

=	🖉 Limited Documents	🧃 All Docum	ents	Flowsheets	🔋 Patient Event History	Immunization History	Medications		
Clinical Documents O C Showing All Mark All As Read				Patient Demographics					
Gro	oup By Category Sort By Dat	e	EREFERRAL, Two B						
Q C				Date Of Birth	12-Jan-1970				
	Read Unread			Age	54 years				
Dynamic Patient Summary     Medication Profile				Sex	F				
P <sub>x</sub>	Pharmacy Care Plan			Eligibility Start					
P <sub>K</sub>	BPMH Form - Medication Reconciliation			Duto	Note: Future-dated and blank eligibility start dates should be confirmed in Person Directory.				
Referrals - In Progress (18 / 18)									
►	Chemistry (37 / 37)			ddroce (Primani)	Nw, Calgary, AB, CANADA,				
Diagnostic Imaging (7 / 7)				(duress (Frindry)					
<ul> <li>ECG/Electrodiagnostics (2 / 2)</li> <li>Emergency Records (2 / 2)</li> <li>Referrais - Completed/Cancelled (6 / 6)</li> </ul>					AB, CANADA,				
				(Mailing)					

Each folder contains links to the patient's Referrals (previously called Consults) and eConsults (previously called Advice Requests). You'll be able to distinguish between active and non-active referrals as follows:

- Referrals or eConsults that have been cancelled or declined will appear crossed out.
- Referrals or eConsults In Progress will appear in italicized text.

By holding the mouse over any eReferral link, a tooltip will appear with a summary of the referral.



Alberta



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### **Accessing the Referral Form**

Expand an eReferral folder, select a Referral or eConsult, and find the current version of that referral form in the viewing pane beside the CDV Tree.

#### Referral

Clinical Documents 💿 🖒	Referral - Urology (4 weeks ago)	Data Inquiry   Result Status Updat		
Showing All Mark All As Read Group By Category Sort By Date		Print		
Read Unread	Redirected Referral Hematuria gross Urology Triage Site Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre Submitted 4 weeks ago eReferral ID RFS-AAB-070226	People Referrer		
Dynamic Patient Summary     Medication Profile     Reharmacy Care Plan     Denuties	Status Reason Assigned to next available service External Triage Site — Accepted (T3) 08-Jan-2024 Referred For Referral	Service Provider		
BPMH Form - Medication Reconclination     Referrals - In Progress (1 / 16)     15-Feb-2024 eConsult - Urology     30-Jan-2024 Referral - Urology	Submitted By Three TRAINING Flagged for — Referrer	Referral Notes There are no notes for this referral.		
29-Jan-2024       Referral - Orthopaedic         26-Jan-2024       eConsult - Urology         26-Jan-2024       eConsult - Orthopaedic	Urology Request for Service	Activity Show Notes Only T Redirect BEACON Assigned to next available service		

#### eConsult

Clinical Documents 💿 🖒	5	eConsult - Urology (3 weeks ago)				Data Inq	uiry   Result Status Update
Showing All Mark All As Read Group By Category Sort By Date							Print
Read Unread		Weiting for Clinical Triage eConsult Urology Issue Urology Triage Site Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre Submitted 3 weeks ago eReferral ID ES-LABE.071060				People Referrer A Dr.	
<ul> <li>⊘ Dynamic Patient Summary</li> <li>Medication Profile</li> <li>By Pharmacy Care Plan</li> <li>BPMH Form - Medication Reconciliation</li> <li>Referrals - In Progress (1 / 16)</li> <li>I∋ 15-Feb-2024 eConsult - Urology</li> </ul>	Î	Status Reason —	Referred For eCon Submitted By One Flagged for Yes Referrer	nsuit TRAINING		Service Provider — Activity Print Last updated by Eleven Ti	Show Notes Only T
07-Feb-2024 eConsult - Urology     07-Feb-2024 eConsult - Urology		Urology Request for "	Service			Received	h Services

Referrals accessed through the Clinical Document Viewer (CDV) Tree are read-only. No workflow actions are available. NOTE: 5 View Referral

If you need access to the workflow options for the referral, click View Referral from the Context Menu.