

Accessing Referrals

The Alberta Netcare Portal Clinical Document Viewer (CDV Tree) has two folders for eReferral activity:

- Referrals – In Progress
- Referrals – Completed/Cancelled

Each folder contains links to the patient's Referrals (previously called Consults) and eConsults (previously called Advice Requests). You'll be able to distinguish between active and non-active referrals as follows:

- Referrals or eConsults that have been cancelled or declined will appear crossed out.
- Referrals or eConsults In Progress will appear in italicized text.

By holding the mouse over any eReferral link, a tooltip will appear with a summary of the referral.

Accessing the Referral Form

Expand an eReferral folder, select a Referral or eConsult, and find the current version of that referral form in the viewing pane beside the CDV Tree.

Referral

Clinical Documents | Referral - Urology (4 weeks ago) | Data Inquiry | Result Status Update | Print

Showing All | Mark All As Read | Group By Category | Sort By Date

Read Unread

Dynamic Patient Summary
Medication Profile
Pharmacy Care Plan
BPMH Form - Medication Reconciliation

Referrals - In Progress (1 / 16)

- 15-Feb-2024 eConsult - Urology
- 30-Jan-2024 Referral - Urology**
- 29-Jan-2024 Referral - Orthopaedic
- 26-Jan-2024 eConsult - Urology
- 26-Jan-2024 eConsult - Orthopaedic

Redirected Referral Hematuria gross Urology
Triage Site Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre Submitted 4 weeks ago
eReferral ID RFS-AAB-070226

Status Reason	Assigned to next available service	External Triage Site	—
Accepted (T3)	08-Jan-2024	Referred For	Referral
		Submitted By	Three TRAINING
		Flagged for Referrer	—

Urology Request for Service

People
Referrer
Out of Province Provider
Service Provider

Referral Notes
There are no notes for this referral.

Activity Show Notes Only

Redirect
REASON Assigned to next available service

eConsult

Clinical Documents | eConsult - Urology (3 weeks ago) | Data Inquiry | Result Status Update | Print

Showing All | Mark All As Read | Group By Category | Sort By Date

Read Unread

Dynamic Patient Summary
Medication Profile
Pharmacy Care Plan
BPMH Form - Medication Reconciliation

Referrals - In Progress (1 / 16)

- 15-Feb-2024 eConsult - Urology
- 07-Feb-2024 eConsult - Urology**
- 07-Feb-2024 eConsult - Urology

Waiting for Clinical Triage eConsult Urology issue Urology
Triage Site Kaye Edmonton Clinic - Dianne and Irving Kipnes Urology Centre Submitted 3 weeks ago
eReferral ID RFS-AAB-071060

Status Reason	—	Referred For	eConsult
		Submitted By	One TRAINING
		Flagged for Referrer	Yes

Urology Request for Service

People
Referrer Dr. [Redacted]
Service Provider —

Activity Show Notes Only

Print
Last updated by Eleven TRAINING on 22-Feb-2024 7:47 AM

Received
ORGANIZATION Alberta Health Services

NOTE:

Referrals accessed through the Clinical Document Viewer (CDV) Tree are read-only. No workflow actions are available.

If you need access to the workflow options for the referral, click [View Referral](#) from the [Context Menu](#).

