eReferral Quick Reference



How to Manage My Assigned Referrals/eConsults

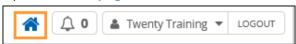
The *My Assigned Referrals* dashboard displays all Referrals (previously called Consults) and eConsults (previously called Advice Requests) that are assigned to a specific receiving provider This dashboard is only available to Alberta Netcare users who have a Receiving Provider role.

The *My Assigned Referrals* dashboard includes the following worklists assigned to the receiving provider:

- Action Required: Referring provider has requested or provided additional information for you to review.
- Open eConsult: Any open eConsults.
- Waiting for Appointment/Waitlisted: Referrals waitlisted and waiting for an appointment.
- Scheduled: Referrals with a booked appointment.
- Completed/Cancelled/Declined: Referrals and eConsults that have been completed, cancelled or declined.
- Triage: Referrals or eConsults in queue to be triaged.
- Waiting for Response: Referrals or eConsults that have been sent to the referring provider to provide information.
- Deferred: Referrals that have been deferred due to the patient not being ready to book medically, functionally, or socially.

Adding My Assigned Referrals to Your Homepage

1 Open the *Homepage*.



2 Scroll down to the bottom of the *Homepage* and click *Configure Layout*.

Configure Layout

Choose how you want the windowlet to be displayed on the *Homepage* by selecting *New* Section to the Right or New Section Below. Click the Add

button.

- 4 Click the drop-down arrow to show a list of configurable options. Select My Assigned Referrals from the list.
- 5 Click *Update Layout* at the bottom of the page to save the changes.



6 Confirm the Homepage is now displaying the *My*Assigned Referrals dashboard.



Managing My Assigned Referrals

 Confirm the Homepage is now displaying the My Assigned Referrals dashboard.

Requests	Total	Referrals	eConsult
Action Required	3	1	2
Open eConsult Requests 🛕	2	-	2
Waiting for Appointment/Waitlisted	1	1	0
Scheduled	0	0	-
Completed/Cancelled/Declined	4	1	3
Triage	1	1	0
Waiting for Response	1	0	1
Deferred	0	0	-

- 2 Click on any of the worklists on the My Assigned Referrals dashboard, located under the Clinical Portal Menu or on the Homepage, to view a summary of referrals.
- 3 Click on a Referral/eConsult in the list to access the applicable patient Referral/eConsult.
- 4 Within the referral form, you will have access to the workflow and be able to apply triage workflow actions to assigned Referrals/eConsults.



For further information on triage workflow and actions, review the eReferral Quick Reference documents: <u>How to Manage/Triage a Referral</u> or <u>How to Manage/Triage</u> an eConsult.

