

**Alberta Netcare Portal – Enhancements - eReferral 5.1.2 Release**

[Learning Centre - eReferral](#)

This document outlines Alberta Netcare Portal changes available in Production on September 19, 2024

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## Referral Workflow Action Forms

<i>1. Decline Referral</i>	
<b>Description:</b>	<b>Add a new status reason to the Decline Workflow Action form</b>
<b>Details:</b>	<p>The following new status reason has been added to the Decline Workflow Action form in eReferral:</p> <ol style="list-style-type: none"> <li>1. Advise specialist not available</li> </ol> <p>Updated list appears in the following order:</p> <ol style="list-style-type: none"> <li>1. Advise redirect to RAAPID (Urgent)</li> <li>2. Advise redirect to another service not on FAST</li> <li>3. Advise redirect to WCB</li> <li>4. Advise duplicated</li> <li>5. Advise specialist not available</li> <li>6. Advise referral declined. Referring provider to resubmit a new referral with required information</li> </ol>

<i>2. Incomplete Referral—Request Information (from Referrer)</i>	
<b>Description:</b>	<b>Enable the selection of multiple options in the Details menu of the Request Information (from Referrer) Workflow Action form.</b>
<b>Details:</b>	<p>On the Request Information (from Referrer) Workflow Action form, users have the option to select up to three choices from the Details menu.</p> <p>*Note: User’s attempt to select more than 3 options from this menu triggers the error message "Choose up to 3 selections only."</p>

### FAST Letters

<i>1. Referral Incomplete FAST Letter Type</i>	
<b>Description:</b>	<b>Restore the ability for users to select multiple options from the Missing Details on Referral Form menu in the Generate Incomplete Letter Workflow Action form</b>
<b>Details:</b>	Users have the option to select up to 3 choices from the 'Missing Details on Referral Form' menu when creating letters for incomplete referrals.

### Materialized View

<i>1. Details field in the Request Information (from Referrer) WF Action Form</i>	
<b>Description:</b>	<b>Add the Details field in the Request Information (from Referrer) Workflow Action form to the Materialized View</b>
<b>Details:</b>	The 'Details' field in the 'Request Information (from Referrer)' has been added to the Materialized View.

<i>2. Standard Advice field in the Decline WF Action Form</i>	
<b>Description:</b>	<b>Add the Standard Advice field in the Decline Workflow Action form to the Materialized View</b>
<b>Details:</b>	The Standard Advice field in the Decline Workflow Action form has been added to the Materialized View.

### Provincial Provider Registry (PPR) Search

<i>1. PPR search</i>	
<b>Description:</b>	<b>Open PPR search to all specialties</b>
<b>Details:</b>	The PPR search is open to all specialties, giving eReferral users more options and results when searching for and adding relevant provider types from the PPR to referrals.