

Alberta Netcare Portal – Enhancements - eReferral 5.1.1 Release

[Learning Centre - eReferral](#)

This document outlines Alberta Netcare Portal changes available in Production on August 15, 2024

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Referral Workflow Action Forms

1. Decline Referral	
Description:	Update status reasons for declined referrals
Details:	<p>A new list of status reasons replaces the old ones in R5.0 in the Decline Workflow Action Form and aligns with the ASI provincial process.</p> <p>New status reasons are:</p> <ol style="list-style-type: none"> 1. Advise redirect to RAAPID (Urgent) 2. Advise redirect to another service not on FAST 3. Advise redirect to WCB 4. Advise duplicated 5. Advise referral declined. Referring provider to resubmit a new referral with required information <p>A new second-level dropdown menu is added to the Decline Workflow Action Form to improve reporting.</p> <p>New dropdown menu options are:</p> <ol style="list-style-type: none"> 1. Injuries < 4 weeks should be referred to the on-call Surgeon 2. Refer to Gastroenterology 3. Refer to Gynecologist 4. Refer to Plastics 5. Refer to Physiotherapy 6. Refer to Urology 7. Refer to Vascular Surgeon 8. Redirected by FAST 9. See comments section below <p>The second-level menu is an additional step in FAST process.</p>

2. Incomplete Referral—Request Information (from Referrer)

Description:	Update status reasons for incomplete referrals
Details:	<p>A new list of status reasons replaces the old ones in R5.0 in the Request Information (from Referrer) Action Workflow Action Form and aligns with the ASI provincial process.</p> <p>New status reasons are:</p> <ol style="list-style-type: none"> 1. No reason for referral 2. No referral letter 3. Missing mandatory information <p>A new second-level dropdown menu is added to Request Information (from Referrer) Action Workflow Action Form to improve reporting.</p> <p>New dropdown menu options are:</p> <ol style="list-style-type: none"> 1. Referring provider demographics 2. Please include patient's BMI, height and weight 3. A completed referral form (attached) 4. Missing relevant patient history. Please refer to the QuRE checklist 5. Missing mandatory investigations, see referral pathway 6. Please include the location and/or size of the defect 7. Please indicate if the hernia is reducible and if it is symptomatic 8. Other - see comments below <p>The second-level menu is an additional step in FAST process.</p>

FAST Letters

1. Update Options in the Incomplete Referral FAST Letter Type

Description:	Menu options in the Incomplete Referral letter type updated
Details:	<p>New options in the first-level dropdown menu (Missing Documentation/Information):</p> <ol style="list-style-type: none"> 1. No reason for referral 2. No referral letter

	<p>3. Missing mandatory information</p> <p>New options in the second-level dropdown menu (Missing details on Referral Form)</p> <ol style="list-style-type: none"> 1. Referring provider demographics 2. Please include patient's BMI, height and weight 3. A completed referral form (attached) 4. Missing relevant patient history. Please refer to the QuRE checklist 5. Missing mandatory investigations, see referral pathway 6. Please include the location and/or size of the defect 7. Please indicate if the hernia is reducible and if it is symptomatic 8. Other - see comments below
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2. Update Options in the Declined Referral FAST Letter Type

Description:	Menu options in the Declined Referral letter type updated
Details:	<p>New options in the first-level dropdown menu (Reason for Decline):</p> <ol style="list-style-type: none"> 1. Advise redirect to RAAPID (urgent) 2. Advise redirect to another service not on FAST 3. *Advise redirect to WCB 4. Advise duplicated 5. Advise referral declined. Referring provider to resubmit a new referral with required information <p>New options in the second-level dropdown menu (Standard Advice):</p> <ol style="list-style-type: none"> 1. Injuries < 4 weeks should be referred to the on-call Surgeon 2. Refer to Gastroenterology 3. Refer to Gynecologist 4. Refer to Plastics 5. Refer to Physiotherapy 6. Refer to Urology 7. Refer to Vascular Surgeon

	<p>8. Redirected by FAST</p> <p>9. See comments section below</p> <p><i>*Note: Selecting "Advise direct to WCB" auto-populates the below statement into the "Recommendations and comments" field:</i></p> <p><i>Your patient may be entitled to accessing an expedited surgery through WCB Alberta. Please contact them at 1-866-922-9221. If expedited surgery is not an option, please return the referral to the AB FAST office along with confirmation that your patient does not qualify for expedited surgery through WCB.</i></p>
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CDV Tree

1. Add Referral Workflow to the CDV Tree	
Description:	Make Referral workflow available on any referral opened from the CDV Tree
Details:	Authorized users have the required permissions and roles to access and update Referrals and eConsults opened from the CDV tree.

Materialized View

1. Comment field in the Decline WF Action Form	
Description:	Comment field in the Decline WF action form added to the Materialized View
Details:	Text in the "Comment" field in the Decline WF action form has been added to the Materialized View to enhance reporting.