

# Alberta Netcare Newsletter

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## Initiative Spotlight

### Improving Continuity of Care and Health Outcomes

Community Information Integration (CII) and the Central Patient Attachment Registry (CPAR) initiatives work together to enhance communication between health care providers and Alberta Netcare.

- CII enables providers to seamlessly share patient information with Alberta Netcare, ensuring that all members of a patient's care team have access to critical health data.
- CPAR helps identify and confirm the relationships between patients and their primary care providers, ensuring that care decisions are informed by accurate provider-patient relationships.

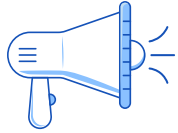
To learn more about how CII/CPAR is transforming patient care, visit the [CII/CPAR page](#) on the Alberta Netcare Learning Centre.

Want to find out if your clinic is eligible? Visit the [Alberta Medical Association \(AMA\) website](#).



## Stay up to Date with ANP Releases

Stay informed and make the most of the tools at your fingertips! Visit the [Alberta Netcare Portal Releases page](#) to view the latest ANP releases, including enhancements, bug fixes, and new features.



## Important Reminders

### Real-time Data Transition for Pharmacies

The ACP's Real-Time Integration (RTI) standard of practice will take effect on February 1, 2025. Existing pharmacies are required to have RTI fully implemented by **July 2026**.

Please note that the PIA approval process for RTI can take 8 to 12 months to complete. If your pharmacy has not yet begun the RTI implementation process, now is the time to start! For more information, contact eHealth Services.

### RSA SecurID Tokens

To log into ANP remotely via the Citrix Workspace application, you need to complete 2-factor authentication using your user ID and an RSA SecurID token. You can use the default software (soft) token or request a hardware (hard) token by exception.

If your token expires or becomes disabled, please contact your facility's Authorized Approver to request reactivation. [Learn more](#).

### ANP Account Sunset Dates

ANP user accounts have an annual sunset date that the Netcare Authorized Approver is notified of in advance and is able to extend via AHS IAM. Please review the [Access Certification Fact Sheet](#).



## Tips & Tricks for Users

### Password Resets

Do you need to reset your password for an application (e.g., AHS IAM, ANP, or AVBS)? Visit the [Contact Us](#) page on the Alberta Netcare Learning Centre to find the appropriate help desk.

### ANP Quick References

Did you know there are quick references available to guide you through ANP?

- [How to Configure and Navigate the ANP Homepage](#)
- [How to Customize User Preferences in ANP](#)
- [How to Navigate the Clinical Document Viewer \(CDV\)](#)

Visit the [Alberta Netcare Learning Centre](#) for more helpful resources!

### Privacy Impact Assessments (PIA)

If your facility has adopted or updated administrative practices or information systems that collect, use or disclose patient information, an amendment to your PIA may be required. To determine if an amendment is necessary use the [PIA Update Self-Assessment](#) tool.



## Learn more about Alberta Netcare Training & Learning Opportunities

- Our interactive webinars are designed for all Alberta Netcare users! Each session includes a 45-minute presentation followed by a 15-minute Q&A. [Register now](#).
- Watch the [ANP training video](#) for a comprehensive overview of ANP functionalities.
- Explore the self-led [ANP Navigation Learning Module](#) to master navigating ANP with ease.

## For support with Alberta Netcare projects contact eHealth Services Provider Support



- Privacy and security support
- Access and registration support
- Training for providers and students

Contact us at **1-855-643-8649**, email [eHealthProviderSupport@gov.ab.ca](mailto:eHealthProviderSupport@gov.ab.ca), or visit the Alberta Netcare Learning Centre at [www.albertanetcare.ca/learningcentre](http://www.albertanetcare.ca/learningcentre).



Your feedback matters! Help us improve our services by completing a [short survey](#).

