

# ACCESS

## IMPROVEMENT

CONVERSATIONS • CONNECTIONS • RESOURCES



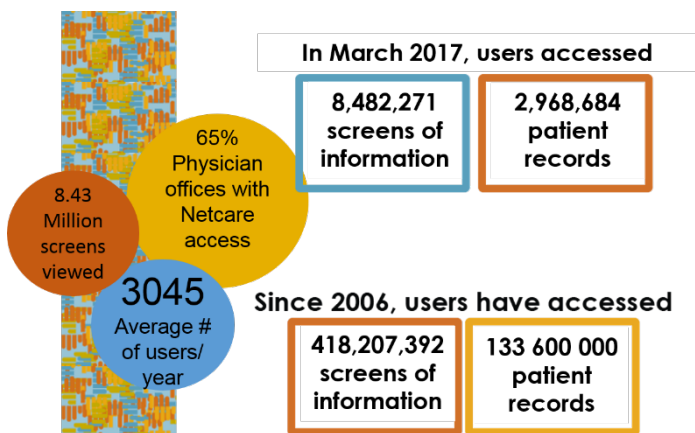
Quality Referral Evolution or QuRE has garnered a lot of interest recently across the country and yes, even globally. The QuRE is spreading. [READ MORE](#)

Documenting Referral Pathways provides the foundation to automating the referral process and two Clinical Design Leads are tackling this task across the province. [READ MORE](#)

If you ask Alberta Netcare's eHealth Support team what they do, be prepared for a long answer. They are a busy team. [READ MORE](#)

## eReferral

### By the Numbers



eReferral questions? email:  
[access.ereferral@ahs.ca](mailto:access.ereferral@ahs.ca)  
 or go to:

<http://www.albertanetcare.ca/ereferral.htm>

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Alberta Health



## QuRE-All: The QuRE is spreading

Would you believe that the most common piece of missing information on a referral form is 'a clear reason for referral'? [READ MORE](#)



## Referral Pathways: Blazing the trail to automation

Documenting *Referral Pathways* provides the foundation to automating the referral process and two Clinical Design Leads are tackling this task across the province. [READ MORE](#)



## Alberta Netcare's eHealth Support is here to help

If you ask Alberta Netcare's eHealth Support team what they do, be prepared for a long answer. They are a busy team. [READ MORE](#)



## Here is what Access Improvement is reading

Access Improvement endeavors to share news and views from across the globe. Here are our latest finds. [READ MORE](#)



## What We Are Reading

From USA:

***Cleveland Clinic's Patient Satisfaction Strategy: A Millennial-Friendly Experience Overhaul***

<https://www.forbes.com/sites/micahsolomon/2014/03/07/patient/#74b2c4d074f4>

***And a related link to an article and podcast related to the same Cleveland clinic that provides same day appointments for patients...including specialty physicians***

<http://www.healthcaresuccess.com/blog/podcast-interview/the-impossible-dream-how-cleveland-clinic-delivers-one-million-same-day-appointments.html>

**Please contact:** [access.ereferral@dhs.ca](mailto:access.ereferral@dhs.ca)

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