

ACCESS

IMPROVEMENT

CONVERSATIONS, CONNECTIONS & RESOURCES

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The way that advice is shared between physicians and specialists differs throughout the province and quite often is dependent on who you know and where you practice. Recent statistics show that most physicians request advice in an informal manner, through hallway consults or collegial telephone calls. Specialists find that referrals made for an inpatient consultation could, at times, have been handled by a request for advice. Family physicians in rural areas are often seeking ways to help their patients get the care they need without leaving their communities and support systems.

In this issue of Access Improvement, we highlight three services that provide advice and help physicians and their patients navigate their way to the right care, at the right time, in the right place. Whether it is a rural patient urgently needing care in a city centre, a routine case where advice is needed, or quick connection to a specialist who can respond to a query while the patient is with a physician – RAAPID, eReferral and Specialist Link have improved patient access to care and physician access to advice.

QUICK LINKS

GET STARTED with eReferral: tips, tricks, demos and other news

DOWNLOAD provincial referral guidelines: Urology, Pediatric GI, Adult GI and more

ORDER QuRE Referral & Consult Pocket Checklists - FREE!

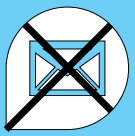
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Chronic kidney disease (CKD) is common in our community and the majority of patients with CKD are managed in primary care. In most situations, a formal referral to a kidney specialist is not **READ MORE**



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Alberta Health
Services

RAAPID NAVIGATES COORDINATED CARE



Provincial service connects physicians with specialists and patients with beds

Before 2005, rural physicians did not have a coordinated service for patients requiring transfer to medical facilities within city centres. Physicians would contact hospital switchboards, their colleagues – or [READ MORE](#)

QuRE WORKSHOPS BOOKING NOW



CME accredited workshops are booking now for next spring.

QuRE Workshops for practicing physicians provide the discussion, resources and tools that will improve referral and consultation skills and improve patient access to care. We are currently offering a one-hour workshop for PCNs with the following objectives: [READ MORE](#)

LINKING PHYSICIANS TO IMPROVE CARE



Specialist LINK connects Calgary area physicians with specialists for non-urgent advice

Specialist LINK connects family doctors and specialists through a real-time telephone advice line that improves collaboration, efficiency and enhances the coordination of patient care delivery. [READ MORE](#)

eReferral Advice Requests: FAQ

[DOWNLOAD](#) FAQ and an illustrated how-to guide

accessIMPROVEMENT aims to start the conversations, make the connections and share the resources that improve Alberta's referral experience. If you'd like to share your access improvement story, we'd like to spread the word.

[GET IN TOUCH](#) with us to learn how.

